



Welcome Computer  
Systems Limited

www.welcome-computers.co.uk  
info@welcome-computers.co.uk

## Welcome Secure Credit Card Storage Facility

### Protect Your Guests' Most Important Numbers

Consumers are becoming increasingly vigilant when it comes to the protection of their credit card details. Historically overlooked in the hospitality sector, it has become commonplace for credit card details to be recorded insecurely in open databases or, worse still, pieces of paper stored in filing cabinets.

Credit card acquirers are stepping up the battle against card fraud by insisting that all merchants strive to comply with the strict PCI DSS rules for the storage of credit card details. Non compliance can result in heavy fines and in worst cases, the unthinkable – the removal of merchant status.

**Introducing Welcome Secure**, a unique addition to our range of solutions for hotels. Welcome Secure offers that ultimate peace of mind which can be passed onto hotel guests – their credit card details are safe. We guarantee you won't find anything quite as simple and cost effective elsewhere!

### Fully Integrated

Welcome Secure is compatible with all of our booking systems - Welcome Online Booking, Welcome 21st PMS and Welcome Anywhere.

### It offers two clear benefits:

- Capture internet bookers' credit card details for manual processing of deposits or cancellation/no-show charges. Save on merchant payment processing fees from the likes of PayPal and WorldPay
- Your reception staff can also manually input and retrieve the credit card details of those guests who choose to book via telephone

### Secure Input

Anyone logged into the Welcome booking system can store card details. Welcome Secure does not store name and address details, it only stores the card numbers, booking references and dates. 30 days after departure, this is all automatically deleted. On entry, card details are checked for completeness and consistency.

### Secure Retrieval

Bookings containing stored credit card details will have a "retrieve" button. To use this, the operator will need a username and password with the relevant status.

### Password Hierarchy

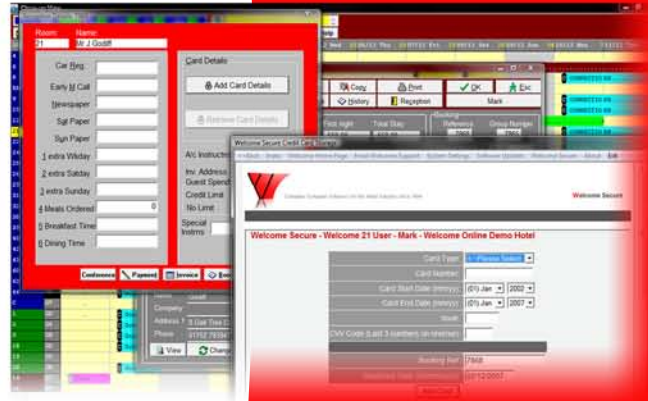
No-one at any level can find out anyone else's password, though managers and Welcome directors can reset passwords for users who have lost or forgotten theirs. After a password has been reset, the user is forced to change it upon logging in for the first time.

### Industry Standard Security

The card details, usernames, passwords and access log are all stored on a secure web server, separate from any other Welcome data, encrypted with 128bit technology and signed by the industry standard Verisign®.

*"A great addition to the Welcome suite - very easily installed and a doddle to use. It is nice to know that I am now compliant and customers' data is now secure and away from prying eyes. A great product."*

**James Suter, Gliffaes Hotel**



Simple user interface



Industry standard security

### The PCI Standard

The PCI standard is a complex and constantly evolving subject; Welcome Secure aims to help you achieve compliancy. To fully achieve Payment Card Industry Standards of security, check [www.pcisecuritystandards.org](http://www.pcisecuritystandards.org) for the full list of requirements.

As a minimum, each hotel still needs to have procedures for controlling authorisations on a "need to know" basis and for keeping passwords secure.

They also need to protect the name and address data stored on their own computers. Card acquirers may also wish to check remote access to the computer network via the internet.

Welcome Secure requires an internet connection

Complete Computer Solutions for the Hotel Industry since 1984

THE PYTCHLEY UNIT, VICTORS BARN, BRIXWORTH, NORTHANTS, NN6 9DQ, TEL: 0845 458 2121 FAX: 0845 458 2020